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March 16, 2020

Subject: COVID-19 Impact on Crown Battery's Manufacturing and Distribution Operations

Dear Crown Battery Customer,

COVID-19's impact is unprecedented. We want to keep you updated about the extensive safety and supply chain precautions we've taken to protect you.

Yes, we are currently maintaining regular operations – with enhanced safety protocols – across our Manufacturing and Distribution Operations. **There has been no disruption to report in any of our facilities.**

We've always worked closely with suppliers to ensure we have critical materials on-hand, including strategic materials such as lead, plastic and other critical materials. Because our manufacturing supply chain is 100% domestic, it's far less vulnerable to delays and shortages and is currently receiving inbound materials on-time and without interruptions resulting from COVID-19 related issues.

At Crown Battery, the health and safety of our employee, customer, and stakeholder communities **is always our top priority**. We've taken major steps to make work as safe as possible for our employees, **including hygiene practices recommended by the CDC and other government agencies.**

All Crown Battery employees have been trained on preventative hygiene. The company continues to provide hand sanitizer and wellness guidance at all locations. As a standard practice, the company conducts extensive hourly, daily, and around-the-clock cleaning and sanitizing at our manufacturing operations, especially during flu season. **That's become even more frequent since COVID-19.** All touchpoints are sanitized frequently. Our manufacturing and distribution operations will continue to follow stringent safety protocols that meet or exceed OSHA requirements, including requirements such as the use of protective eyewear and respirators.

A full-time, on-site, registered nurse (RN) monitors employees' health at the Fremont, OH headquarters. In addition, Crown Battery has limited or suspended travel both in the US and internationally. In its place, the company is using more video conferencing and teleconferencing to mitigate risk.

We are currently maintaining regular operations across the US and Canada with no disruption to report in any of our facilities. We'll continue to provide regular updates to our customers and to operate in full compliance with Federal, State, and Local Government public health policy mandates pertaining to this issue.

Thank you for your support and understanding. We're here for you, and we look forward to continuing to serve you.

Sincerely,

John Connell
Vice President – SLI Products Group

Mark Kealey
Vice President – Industrial Products Group